

JUSTIN PITTS

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EXPERTISE

Solutions-oriented and highly-analytical Business Intelligence Analyst who has extensive experience in creating dashboards, developing solutions, analyzing complex data sets, and providing support to internal and external clients. Experience coding with SAS, Qlikview, Microsoft SQL Server and VBA for Excel. Also experienced in ownership and maintenance of various applications.

EXPERIENCE

Application Analyst

2018 – June 2020

Mount Sinai Health System | New York, NY

- Hybrid analytics and IT position for the Financial Applications and Analytics department.
- Developed automated and ad-hoc reporting using Cority, an Employee Health Services-based application in conjunction with Excel VBA. Performed data mining and analysis for reporting related but not limited to: Flu shot, workplace injuries, and COVID-19.
- IT-owner for six healthcare based applications: Cority (Medgate), Clairvia, Microbank, Dilligent, Laborworkx and SlimCD. Adapted to different roles to support different applications. Worked with different lines of business to ensure that the applications were being supported properly. Provided support for business owners, performed upgrades and applied patches for applications. Engaged and worked extensively with the product vendors to resolve issues.

Reporting Analyst

2017 - 2018

Montefiore Medical Center Substance Abuse Treatment Program | New York, NY

- Developed and managed all reporting and analysis for the Montefiore's Medical Center's Substance Abuse Treatment Program as well as their other methadone treatment program, the Division of Substance Abuse (DOSA).
- Created reporting using SQL Server Reporting Services as well as Excel VBA. Reporting was primarily related to analyzing patient results for various drugs tests over different periods of time.
- Collaborated with Montefiore's IT department to assist in testing and analysis of existing reports during migration to a Windows 2010 compatible server.

Business Analyst
Healthfirst | New York, NY

2015 - 2017

- Analyst in the Claims Analytics department. Created ad-hoc claims lists using Base SAS by gathering business requirements from different lines business and analyzing complex data sets. An example would be from Provider Services, pull all claims related to a certain provider for a certain date range.
- Developed automated reporting based on different claims criteria: An example was the state-required HARP (Health and Recovery Plan) reporting, which was automated and based on various criteria such as diagnosis codes, procedure codes, etc. Reports were developed based on the situation and using tools such as Qlikview, Base SAS, and Excel VBA. Often tasks required cross-platform interfacing. For instance, a report in SAS would be imported into a macro in excel.
- Created report cards and dashboards using both Excel VBA and Qlikview. The Claims Report Card showed different metrics for claims throughout the company: Whether the claim was clean or dirty, the total dollar amounts throughout the various lines of businesses, etc.

Business Analyst
PNC Bank | Pittsburgh, PA

2013 - 2014

- Analyst in the Decision Analytics and Research team of the Marketing department. Team focused on providing quality targeted 1:1 advertising to both current and prospective customers.
- Created targeted marketing lists for a variety of banking products. Lists were created by analyzing large, complex data sets and data mining using Base SAS in conjunction with SQL and Excel.
- Collaborated with different lines of businesses across the company to create marketing lists (ie. Corporate and Institutional Banking, Legal and Marketing Research).
- Position required attention to detail due to the sensitive nature of customer records as well as who can and can't be marketed towards due to laws and regulations for the banking industry.

Business Analyst II
Dream Factory (formerly Education Management Corporation) | Pittsburgh, PA

2009 - 2012

- Analyst in the Analytics performance for EDMC (now known as Dream Factory), a for-profit, online education institution. Began employment as an administrative assistant primarily completing data entry tasks before working a variety of other roles within the organization and ultimately promoted to a Reporting Analyst II.
- Developed applications and generated reports (utilizing tools such as VBA, SQL, advanced Excel

functionalities, and Qlikview) that would enable EDMC to gain a better understanding of student's overall performance including academic and financial activities.

- Created dashboards and data visualizations pertaining to student retention as well as financial aid within EDMC's different campuses. Analyzed datasets to create automated ad-hoc reporting.

EDUCATION

University of Pittsburgh | Bachelor of Arts in History 2001-2005

- *Urban Music Director*, WPTS-FM;
- *Secretary*, Zeta Beta Tau Fraternity

ACTIVITIES

Host | J. Pitts Show Hip Hop Podcast 2007-2015

- Created and host of podcast with over 250 episodes dedicated to premiering the latest in hip hop music. Strong emphasis on independent music.

Co-Organizer | Black Blockchain NY 2017 - 2019

- Founder of organization dedicated to educating people about blockchain and related decentralized technologies. Primarily marketed towards people of color.